

CYBER SCIENCES WARRANTY

LIMITED WARRANTY:

Cyber Sciences, Inc. warrants its products to be free from defects in materials and workmanship for one (1) year from date of invoice by Cyber Sciences or its authorized sales channel. If within such period any such equipment shall be determined by Cyber Sciences to be non-conforming, such equipment shall be repaired or replaced at Cyber Sciences' option. Non-conforming products must be returned at purchaser's expense for evaluation unless this is waived in writing. Replacement products may be new or reconditioned, with standard ground shipping charges paid by Cyber Sciences.

This warranty shall not apply (a) to equipment not manufactured by Cyber Sciences, (b) to equipment that has been repaired or altered by other than Cyber Sciences so as, in its judgment, to affect the same adversely, or (c) to equipment that has been subjected to negligence, accident, or damage by circumstances beyond Cyber Sciences' control, or improper operation, maintenance or storage, or to other abnormal use or service. The foregoing warranties do not cover reimbursement for labor, transportation, removal, installation, temporary power, or any other expenses that may be incurred in connection with repair or replacement.

THE WARRANTY SET FORTH HEREIN CONSTITUTES THE ONLY WARRANTY OBLIGATION OF CYBER SCIENCES, EXPRESS OR IMPLIED, STATUTORY, BY OPERATION OF LAW, OR OTHERWISE. CYBER SCIENCES DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BUYER EXPRESSLY WAIVES ALL OTHER WARRANTIES.

RETURN AUTHORIZATION PROCEDURE:

In the event that a Cyber Sciences product is deemed to be defective, please notify Cyber Sciences to request a Return Material Authorization (RMA) number and instructions for returning the defective unit. Please specify the product model number, serial number, problem description, steps to reproduce the error, and anything else that might be helpful in its diagnosis. If your need for a repair or replacement is urgent, please advise and our Customer Service team will try to expedite an acceptable solution.

Once the return is authorized, please ship the product prepaid to the designated Cyber Sciences repair facility (typically the address shown below). Cyber Sciences will ship the repaired or replacement unit or provide an estimated cost for repairs if the product is not covered by the warranty.